1/6/20

Dear Customers,

The safety and wellbeing of our patrons is paramount. We are working closely with the state government and industry bodies to actively monitor the Coronavirus (COVID-19) situation and keep our staff and patrons safe at all times.

All Patrons attending our licensed premises shall:

- Provide their name and phone number/email on entry to the venue.

- Be refused entry if they display any signs of illness.

- Be requested to leave should they display signs of illness after entry.

- Must remain seated at all times, unless ordering or visiting the bathroom.

- Be seated whilst consuming liquor.

- Adhere to social distancing as required including at entry and exit points or where markings are in place.

- Sanitise and wash hands regularly and demonstrate respiratory hygiene.

- Comply with any request to relocate due to patron number restrictions in any area.

- Comply with reasonable directions from staff.

- Consider downloading the COVID-Safe App.

- Adhere to a maximum number of ten persons per table.

Helping keep our venues clean

Our venue's General Managers are ensuring that each hotel is cleaned and sanitised according to government directives and regulations. Regular cleaning audits and measures on shift include wiping high traffic doorknobs, bathrooms taps with disinfecting wipes, hand sanitiser pumps in venue are always filled ad bathrooms have plenty of hand soap, etc. All staff have been trained to operate in the most compliant and responsible manner to ensure utmost safety for all.

Advice to our employees and patrons

We are reminding all our employees and patrons to follow guidance from public health authorities. If you're sick, stay home and away from others. Anyone displaying symptoms should consult with their GP as soon as possible and if they are required to be tested for Coronavirus (COVID-19) they are to quarantine themselves until their results come back.

We thank everyone for doing their best to keep each other safe and for supporting one another during this time.